



Check in- 3:00 PM / Check out- 11:00 AM

**Office Address:
220 Lookout Drive
Ruidoso, NM 88345**

ALL LATE CHECK OUTS MUST BE ARRANGED 24 HOURS IN ADVANCE

**Business Hours: 8:30 AM- 5:00 PM -Monday through Friday
After 5:00 PM & on Weekends someone from the office will always be on call.
Our number is- (575) 315-0935 or (575) 973-4130**

Please let us know if anything is unsatisfactory, so we can take care of it during your stay. Don't wait until you leave to let us know. We want your stay to be as comfortable and enjoyable as possible.

ABSOLUTELY NO SMOKING inside the rental at any time! If not complied with, it will result in an extra charge of \$300.00

Quiet time starts at 11:00 PM until 8:00 AM. This is a city wide ordinance and if not complied with, you will be asked to leave with no refund. If you are disturbed by loud neighbors after hours- Please call the Police.

Pool- Pool is open seasonally- Memorial Day Weekend through Labor Day Weekend for our Lodging In Ruidoso & Lookout guests. Pool hours are 10am- 8pm. Adult Supervision needed for children under the age of 14 years. Under no circumstance, Children should not be left unattended. No lifeguard on duty. ABSOLUTELY NO FOOD OR DRINKS in the pool area. Bathrooms at the office are also provided.

Grill- The grill is located on the deck. Please keep the hot grill away from walls and deck railings. All grills are propane, **DO NOT USE CHARCOAL**. If it is cold outside, turn on the grill slowly or it will automatically shut down.

FIREPLACE-No more than **3** logs at a time. Never leave fire unattended while still burning! LEAVE ASHES IN THE TIN CAN IF THERE IS ONE AVAILABLE. DO NOT PUT IN DUMPSTER! Only use seasoned firewood. We have some firewood available for sale if you need some.

When you leave please do the following: other than normal use, leave the rental as you found it.

- **Take out all Trash**
- **Wash all used Dishes**
- **Do not leave food out**
- **Turn off all appliances, lights, etc.**
- **Shut all windows and lock doors**
- **In the winter- leave heat set at 55 degrees on ALL levels. In the Summer- turn off A/C units**

PETS- Not all rentals are pet friendly. Please make certain that you are staying in a pet friendly unit if you have a pet. PETS BROUGHT BY GUESTS WITHOUT PERMISSION TO A NON PET FRIENDLY UNIT WILL BE CHARGED \$200.00

We reserve the right to charge you for any damages, loss, or extra cleaning beyond normal housekeeping.

To help enjoy your stay, please note that showers need to be staggered for hot water purposes. A/C will freeze up if turned all the way up.

Departure- Check out promptly at 11:00 AM! You may request a later checkout by notifying the office at least 24 hours in advance. If you checkout late without notifying the office, you will be charged. Late checkouts are NOT always available. Please leave beds unmade and press the lock button when departing.

Max Occupancy- Occupancy limits are strictly adhered to. Please be sure you do not exceed the allowed number of occupants in the unit you have rented. This number is listed for a reason,going over is against fire code. Misrepresentation of occupants can result in you being asked to vacate the property immediately without a refund.

THANK YOU FOR STAYING WITH US!
WE HOPE YOU ENJOY YOUR STAY AND COME SEE
US AGAIN SOON!